Will Engel Road Maintenance Superintendent

Rusty McClain Assistant General Superintendent

Bill DeYoung General Superintendent

The Association of

of Michigan

County Road Superintendents



Operational Technology

April 30 – May 2, 2023

Michigan LTAP

ROAD COMMISSION OF KALAMAZOO COUNTY

EST. 1909



Joanna Johnson Managing Director



3-years of convincing and the Superintendents were RIGHT!

Key Features

Navigator - Winter Operation Turn By Turns Daily Assignments – Operations for the day

Samsara - Telematics, DVIR's

Scale it USA - Scale Operations

Active Alert - Emergency Response System

Zulty's - Telecommunications

RCKC Team Portal - Manuals, Forms, Policies, etc.



Arc Geographical Information System (GIS) – RCKC Navigator

Will Engel Road Maintenance Superintendent



Turn by Turn Navigation for RCKC Winter Maintenance Operations



Key Features of RCKC Navigation



- Navigation can be utilized while driving or stationary; a Road Maintenance Operator (RMO) or Seasonal Driver can review a snow route(s).
- The Navigation gives audible turn by turn directions to plow the selected snow route.
- When a snow route is selected, the Navigation will route the RMO from their current location to the starting point of the selected snow route.
- An RMO can relocate to an unfamiliar snow route with without the need of reviewing a map or road listing.
- Snow routes were developed to be as efficient and timely as possible.

Preview of a typical turn by turn snow route.

RMO selects the snow route from the preset list, then selects "Go"

1:31 PM Thu Apr 27		96%
< Maps	Plan Route	1 1 2 30 / 3 (2)
Q. Search routes		\checkmark
Places Routes		
AVAILABLE (124)		
Alamo Level 2		
Alamo Level 3 East		
Alamo Level 3 West		G Ave V
Alamo Plats		
Brady Level 2	3rd	
Brady Level 3 Section 1	S Z	
Brady Level 3 Section 2		
Brady Level 3 Section 3		
Brady Level 3 Section 4		
🔗 Brady Plats	٥	
Charelston Level 3 East		
Charelston Plats		
Charleston Level 2		FG Av
Charlester Louis 2 West		
\cup	3rd	





Navigator

Questions?

Daily RCKC Team Assignments

ROAD COMMISSION OF KALAMAZOO COUNTY		DAILY TEAM ASSIGNMENTS Date: 04-03-2023					2nd Shift Shift Shift Oct Cartified Certified Certified Certified				
Emp. #	Job Classification B=Bobcat X=Aerial	Employee	Team Leader	See Supervisor	OFF	Location	Work Type Description	Equipment #	Grew #	Work Assignment	Ove H
332	1-B	McClish, Ricky	X			Prairie Ronde Twp	Blade Gravel Surface (132000)	268	1	#14 Blade Gravels	7
334	1-B	Peck, Joseph	X			Wakeshma Twp	Blade Gravel Surface (132000)	269	1	Blade Gravels	8
353	2/TFP 1 - B	Brown, James	X			Prairie Ronde Twp	Blade Gravel Surface (132000)	43		Contractor gravel	3
479	1-B	Stauffer, Brian				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	93	5	Storm Emergency	
508	3/TFP 1 - B	Dalman, Jeffery			х						2
519	1-B	Welborn, Joey	X			Brady Twp	Blade Gravel Surface (132000)	267	1	Blade Gravels	
365	1-8-%	DeKilder, Tarrance				Prairie Ronde Twp	Storm Emergency Cleanup (336000) Job Classificat	206	5	Storm Emergency #327	1
400	2 - B	Easley, Donald				Various Twps	Surface Patching (111000)	159	7	Total Patcher	
440	2 - B	Rix, Joseph	X			Prairie Ronde Twp	Storm Emergency Cleanup (336000)	88	5	Storm Emergency	9
452	2 - B	Davis, Kevin				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	167	3	Storm Emergency #326	7
464	2 - B	Kuilema, Steven			X						6
476	2 - B	Kern, Rob				Various Twps	Surface Patching (111000)	228		Dura Patcher	2
482	2 - B	Stapert, Dirk					to be address fillers	332		Trap Rock/40th street	2
470	3	Robinson, Robert				Various Twps	Surface Patching (111000)	159	7	Total Patcher	4
487	3/S - B	Jamann, Frank				Various Twps	Surface Patching (111000)	205		Total Patcher	2
493	3-B	Shotwell, Michael			х						3
512	Apprentice	King, Carson				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	166	5	Storm Emergency	
517	3/S - B	Evans, RJ	X			Prairie Ronde Twp	Storm Emergency Cleanup (336000)	41	3	Storm Emergency	3
523	3	Wood, Adam				Prairie Ronde Two	Storm Emergency Cleanup (336000)	192	3	Storm Emergency	1

Will Engel Road Maintenance Superintendent **Daily Team Assignment sheet info:**

- RCKC Employee # and Name (RCKC employee # is used as a reference by RMO's for radio "Call Signs")
- Job Classification (JC)/Certifications (Aerial Bucket, Bobcat, etc.)
- Team Leader, Crew #, and Equipment Indicates who is overseeing each crew and work being performed
- Location within the county the work is being performed (Township)
- Work Type Description Ensures correct coding when entering KIOSK time at the conclusion of the team members shift
- Color coded Job Classifications Who is certified to operate various equipment

RCKC RALAMAZOO COUNTY						DAILY	TEAM ASSIGNME	INTS		2nd Shift Shift Shift Not CPL Not Bobcat Certified Certi	
Emp. #	Job Classification B+Bobcat X+Aerial	Employee	Team Leader	See Supervisor	OFF	Location	Work Type Description	Equipment #	Crew #	Work Assignment	Overtime Hours
332	1-B	McClish, Ricky	X			Prairie Ronde Twp	Blade Gravel Surface (132000)	268	1	#14 Blade Gravels	75.5
334	1-B	Peck, Joseph	X			Wakeshma Twp	Blade Gravel Surface (132000)	269	1	Blade Gravels	81.5
353	2/TFP 1 - B	Brown, James	X			Prairie Ronde Twp	Blade Gravel Surface (132000)	43		Contractor gravel	32.4
479	1-B	Stauffer, Brian				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	93	5	Storm Emergency	65
508	3/TFP 1 - B	Dalman, Jeffery			X						23.5
519	1-B	Welborn, Joey	X			Brady Twp	Blade Gravel Surface (132000)	267	1	Blade Gravels	7.5
365	1-8-%	DeKilder, Tarrance				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	206	5	Storm Emergency #327	102
400	2 - B	Easley, Donald				Various Twps	Surface Patching (111000)	159	7	Total Patcher	40
440	2 - B	Rix, Joseph	х			Prairie Ronde Twp	Storm Emergency Cleanup (336000)	88	5	Storm Emergency	93.6
452	2 - B	Davis, Kevin				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	167	3	Storm Emergency #326	71.9
464	2 - B	Kuilema, Steven			X						66.7
476	2 - B	Kern, Rob				Various Twps	Surface Patching (111000)	228		Dura Patcher	27.5
482	2 - B	Stapert, Dirk						332		Trap Rock/40th street	22.5
470	3	Robinson, Robert			1	Various Twps	Surface Patching (111000)	159	7	Total Patcher	45.9
487	3/5 - B	Jamann, Frank				Various Twps	Surface Patching (111000)	205		Total Patcher	27.2
493	3 - B	Shotwell, Michael			X						33.2
512	Apprentice	King, Carson				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	166	5	Storm Emergency	0
517	3/S - B	Evans, RJ	X			Prairie Ronde Twp	Storm Emergency Cleanup (336000)	41	3	Storm Emergency	38.9
523	3	Wood, Adam				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	192	3	Storm Emergency	14.5
524	3	Ball, Christopher			X						0
526	3	Klok, Daniel				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	207	3	Storm Emergency Chipper	7
533	3	Klein, Justin				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	193	5	Storm Emergency	10.2
534	3	Coleman, Terri			X						0
535	38	VandyBogurt, Cole				Prairie Ronde Twp	Storm Emergency Cleanup (336000)	158	5	Storm Emergency / Traffic Regulator	0
536	38	Williams, Ryan		X		Prairie Ronde Twp	Storm Emergency Cleanup (336000)	41	3	On boarding	0

How does this help operationally?

Selected Team Leaders are given various jobs/Service Requests and work together with the Superintendent to assign crews and equipment as needed for specific operations.

Team Leaders are all 'in the know' of each others' job duties, location of jobs, what equipment is being utilized, and RMO's available. This creates more ownership and buy-in from our Team for jobs that need completed. – "We are going to do this today" <u>not</u> "That's what I was told to do today". This also gives our Team Leaders the ability to adjust during the day when problems occur – Each Team Leader is already aware of equipment, jobs, personnel, etc. – There is no need to call a Superintendent and look for direction.

Tablets are our Team Members primary means of communication – The Daily Assignment Sheet is emailed to every RMO the day before, allowing our team members to prepare for work their next shift. – RCKC members can mobilize faster utilizing an emailed schedule – no more lines waiting to hear the who, what, when, where.

The Daily Team Assignment also assists the whole **RCKC** Team know who is working whereas calls come into the office or on social media.

What's the process?

- RMO's receive the Daily Team Assignments and review who their Team Leader is, and what crew they are working on.
- RMO's gather the assigned equipment and seek out their Team Leader.
- Team Leaders seek out their crew.
- Team Leaders have a short 'Toolbox Talk' with their crew to discuss the jobs being performed and any safety items needing addressed or reviewed.
- Crews dispatch to assigned jobs.

This process, including pre-trip inspections, is expected to be completed and crews depart from headquarters within 30 minutes of the start of their shift.

~ Previously, it would take 30 minutes, at a minimum, to assign jobs to RMO's and Team Leaders alone. Then crews and equipment would gather to depart. By utilizing tablets and following this process, RCKC saves time and mobilization issues, and "gets us out of the gate" faster and more efficiently.

Questions?



Union

Fawn River

Frontier ,

Montgomen

4 5 Next

RMO's:

- Daily Vehicle Inspection Reports (DVIR's)
- Scale Operations

Superintendents:

- Fleet Telematics
- Fleet Management
- Site Security





Samsara Driver

Driver Vehicle Inspection Report (DVIR)

User Specific

• Each RMO has their own login credentials



Create DVIR License Plate 075 x 611 Odometer (mi) Choose inspection type Pre-Trip Pre-Trip Pre-Trip Diver Side Front Passenger Side Back	
License Plate 075 x 611 Odometer (mi) Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Take walkaround photos Driver Side Front Passenger Side Back	
License Plate 075 x 611 Odometer (mi) Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Take walkaround photos Driver Side Front Passenger Side Back	
075 x 611 Odometer (m) Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Take walkaround photos	
Odometer (mi) Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Driver Side Front Passenger Side Back	
Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Image: Driver Side Front Passenger Side Back Image: Driver Side Front Passenger Side Back	
Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Driver Side Front Passenger Side Back	
Choose inspection type Required Pre-Trip Post-Trip Take walkaround photos Driver Side Front Passenger Side Back	
Pre-Trip Post-Trip Take walkaround photos Driver Side Front Passenger Side Back	
Take walkaround photos	
Take walkaround photos Image: Constraint of the second s	/
Driver Side Front Passenger Side Back	
Driver Side Front Passenger Side Back	
Add new vehicle defects	
Any vehicle attributes not displayed are certified safe by the driver	
Add defects	
Choose safety status Required	
Safe to drive	
Next	_

Defects are standard per the Department of Transportation (DOT) regulations. This list is customizable to your organization and/or specific pieces of equipment.



8:59 AM Fri Jul 29		1 7 96%
÷	Certify DVIR	
	Safe DVIR for 111	
	I certify that the Vehicle 111 is safe to drive.	
	Certify and Submit	
	64	-

Defects I	DV	IRs
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🗣 Tags 🔹 Defects 💌

2	▼ Tags	• Defects •				
0		ASSET	CURRENT LOCATION	LAST DVIR STATUS	COUNT	UNRESOLVED DEFECTS
<u>ا</u>		11 Vehicle	Climax Township, MI, 49088 an hour ago	SAFE	1	Other · Mar 29, 5:45 PM Passenger side running board is loose
\$\$ ₽} ₽	>	128 Vehicle	Ro ad Commission of Kalamazoo County a day ago	SAFE	4	Exhaust - Feb 9, 8:10 AM Tires - Feb 9, 8:10 AM Lights - Feb 9, 8:10 AM See more (1)
		168 Vehicle	Ro ad Commission of K alamaz oo County 6 days ago	SAFE	1	Other • Mar 1, 7:50 AM Tarp will not work on dump box
	>	169 Vehicle	Oshtemo Township, MI, 49009 5 minutes ago	SAFE	2	Other · Nov 4, 7:25 AM Windshield Wiper Fluid · Mar 29, 8:33 AM
₩ ♠	>	17 0 Vehicle	Ro ad Commission of K alamaz oo County a day ago	SAFE	2	Fluid Levels · Apr 12, 7:01 AM Other · Apr 17, 7:23 AM
© ₽ ₽ >	>	177 Vehicle	Ro ad Commission of K alamaz oo County 13 days ago	SAFE	4	Lights, Rear · Mar 8, 5:23 PM Lights · Mar 15, 8:13 AM Fuel Tanks · Mar 21, 3:53 PM See more (1)

Driver Vehicle Inspection Reports 🖈

310 inspection reports from Mar 27 - Apr 26

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	Defects DVIR	₹s						
	All 310 Safe	e 254 Unsafe 0 Reso	lived 56					
	< 📩 Last 30 D	Days > 🔖 Tags 🔹	Defects • Type •				Q Search inspection repor	< 1 of 16 > III
	Туре	Vehicle Trailer	Author	Signed At 🔻	Duration	Mechanic/Agent	Defects	Status
	Pre-trip	<u>167</u>	Kevin Davis	Apr 26, 2023 1:54 PM	4s	-		SAFE
	Pre-trip	<u>169</u>	Frank Jamann	Apr 26, 2023 9:52 AM	58	-	() 2 unresolved defects	SAFE
	Pre-trip	<u>206</u>	Adam Wood	Apr 26, 2023 9:04 AM	3m 4s	-	! 2 unresolved defects	SAFE
	Pre-trip	<u>169</u>	RJ Evans	Apr 26, 2023 9:03 AM	65	-	2 unresolved defects	SAFE
	Pre-trip	<u>189</u>	Carson King	Арг 26, 2023 8:47 АМ	4s	-	! 2 unresolved defects	SAFE
	Pre-trip	<u>228</u>	Rob Kern	Apr 26, 2023 7:39 AM	1m 9s	-	4 unresolved defects	SAFE
•	Pre-trip	<u>200</u>	Joe Rix	Apr 26, 2023 6:57 AM	7s	-		SAFE

•••

+ Add Vehicle DVIR

<	Backto	DVIR

INSPECTION TYPE	ORGANIZATION NAME	AUTHOR NAME	DATE	
Pre-trip	Road Commission of Kalamazoo County	Adam Wood	Apr 26, 9:04 AM	
DURATION	VEHICLE NAME	ODOMETER	LICENSE PLATE	
3m 4s	<u>206</u>	1,119 mi	120 x 956	
Resolve Defects Check off defects below and click 'Resolve De Vehicle Defects Windshield Clean, Intact Added Apr 24, 11:43 AM Chip in windshield and is starting to crack Unresolved • + Add mechanic note	efects' to resolve them.		Attachments	
Other Added Apr 26, 9:01 AM Bliwarping			Attachments	

Activity	
Driver signature	
Apr 26, 9:04 AM	Adam Wood
"I certify that this vehicle has been inspected in accordance with the applicable requirements."	Driver / Author Signature
Mechanic signature	

Resolve all defects in this DVIR to add a 2nd signature.

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Attachments/ Photos allow Mechanics to view exactly what the RCKC Team is describing and where to look.



< Back to DVIR list

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Driver Vehicle Inspection Reports – 200	REPOLVED				
INSPECTION TYPE	ORGANIZATION NAME	AUTHOR NAME		DATE	LODATION
Pre-trip	Road Commission of Kalamazoo County	Dan Klok		Apr 20, 9:14 AM	Road Commission of Kalamazoo
DURATION	VEHIDLE NAME	ODOMETER		LIDENSE PLATE	
4m 37s	200	83,951 mi		075×650	
Resolve Defects Check of defects below and click 'Resolve Defects' to resolve them. Vehicle Defects Other Added Apr 20, 9:09 AM - Resolved Apr 24, 8:22 AM by Chip M Musselman Hydraulic leak on lift box Resolved Mechanic notes Apr 24, 6:22 AM filled with oil and removed spinner Edit Delete	1			Attaohments None	
Activity					
Driver signature					
Apr 20, 9:14 AM			Dan Klok		
"I certify that this vehicle has been inspected in accordance with the ap	pplicable requirements."		Driver / Author Signature		
Mechanic signature					
Apr 24, 6:22 AM			Chip M Musselman		
This unsafe DVIR has been resolved and the vehicle is now safe to drive.			Mechanic / Agent Signature		
Next driver signature					
Apr 24 6:52 AM			Canaan Kina		

The driver has verified repairs have been made and the vehicle is now safe to drive.

Carson King Driver / Author Signature



Site Cameras

- Motion detection
- Vehicle detection
- Person detection



 Inventory Control
 Secured Area Monitoring





• Scale Verification • Gate Monitoring • Inventory

Sites

B Sites

Streaming Views Activity

Library Devices

Control --- (Sites

Camera detects "Person" or "Motion" and marks those events on the graph below as a blue line. 1hr - + Today, 1:38:46 PM → Live ← Culvert/Scale 15 (15) 10 🕜 • 🗘 • Feedback

Dash Cameras







Samsara Fleet

RCKC has utilized dash cameras to:

- Exonerate RCKC Team
- Document RCKC Team accidents
- Document road projects/permits
- Record training videos (grading, ditching, Etc.)

In the next few slides, we will show a few different examples


























Scaleit USA, Navigator / iPad Operations



Rusty McClain Assistant General Superintendent



Samsara Driver

scale







9:48 AM Fri Apr 26		ull 🗢 89% 	9:48 AM Fri Apr 26		ull 🗢 89% (
AA	🔒 iw8.scaleitusa.com	c) + c)	II < > AA	,	com Ċ 🖞 + 🕻
≡ Scaleit USA - iW8	rmcclain	i@kalamazoocountyroads.com	≡ Scaleit U	JSA - iW8	rmcclain@kalamazoocountyroads.com
Scale Vehicle	e — 3 Job — 4	Material 5 Review	Scale Scale	- 🖉 Vehicle 🕜 Job	4 Material 5 Review
Job # (optional) 504-105-681226 AB Ave					Refresh
Skip		Next	Trap Rock CS-T	「(1/4")	>
			Trap Rock CS-2	2 (Treated 3/8")	>
			Trap Rock CS-2	2 (3/8")	>
			Trap Rock CM-1	16	>
			Sulli Hot Brine		>
	 Input job nur 	mber and location	Sand & Salt Mix	X	>
	Select mate	rial being scaled	Sand - 2NS (Wi	nter Sand)	>

Sand - 2NS (Winter Sand)	>
Salt	>
Rip-Rap Limestone 8" - 16"	>
Rip - Rap Limestone 1.5" - 2.5"	>
Slag	>

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ull 🗢 89% 🔳 C

9:48 AM Fri Apr 26			ull 🗢 89% 🔳
\blacksquare < >	AА	iw8.scaleitusa.com	c) + c)
\equiv Scale	it USA - iW8	rmcclain@)kaiamazoocountyroads.com
Review 8 Vehicle	Vehicle —	⊘ Job ⊘ M	laterial 🛛 🚯 Review
Job #		504-105-681226 AB Ave	2
Material		Trap Rock CS-T (1/4")	
Weight		0 lb Invalid Date	c

- Review ticket for accuracy
 - Submit ticket

• Once submitted the system automatically emails the operator their scale ticket

 At the end of each day all tickets are emailed on a single sheet to designated Admin's for KIOSK review and inventory records

Commercial Fueling / iPad Operations



Rusty McClain Assistant General Superintendent



Need to be onsite for app to work.

When onsite you select "Pay at Pump"

Enter the pump number, your driver number (same as pin for card), enter the odometer # or hourmeter # and select "Activate Pump"



ManageBridge Call-In System

Rusty McClain Assistant General Superintendent

System is used to mass-call employees to report to work.

A messaged is typed within the app for start times, shift, and what the call is for.

10:55 ·II 🗢 98 Winter Maintenance 4AM... Send ? \leftarrow Standard Winter Maintenance 4AM Shift Snow Routes Bodv * This is the Road Commission of Kalamazoo County calling you to report for your winter maintenance snow route shift. The shift is scheduled to start at: 4:00 a.m. on December 14th, 2023. Email/Fax: 2274, SMS: 0 Add Record Attachment Select an event Contacts Settings

Select the employees needed to receive the call.

Select Send.

10:55	.11 🗢 98	10
← Individual	-28 Q X	÷
AII	Selected	Standa
Jordan Swank		Title * Winter
Kody Currier		^{Body} ∗ This is
Adam Crippin		County mainte
Tom Marring		sched 14th, 2
Daniel Reeder		
Jeffrey Shannon		Email/F
Jeffrey Wayne		
Bobby Shannon		A
Cole VandyBogurt		Select
Dan Klok	_	Conta
Bill Oxx		Setting
Robert Robinson		

.11 🗢 98 :55 Winter Maintenance 4AM... Send 2 ard r Maintenance 4AM Shift Snow Routes s the Road Commission of Kalamazoo y calling you to report for your winter enance snow route shift. The shift is uled to start at: 4:00 a.m. on December 2023. ax: 2274, SMS: 0 (†) Attachment Add Record t an event icts gs

11:05

.11 🗢 98

← Winter Maintenance 4AM Shift Sno...

The system will call every 3 minutes for a half hour until the individual has responded.

Notification Summary

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Alerts

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Road Commission/MDOT

Kalamazoo County Consolidated Dispa

Active Alert

сомѕтоск,	, MI	GPS S	ource: Google
	Active	911 Directior	is
	Google		Apple
Supt Resp	Supt	Close	TL Resp
Assigned	RM0 Onsite	RM0 Pend	RM0 Compl
Details			
Response 14	total		>
Log			>

Call Road Commission/MDOT Notify

Location 1485 N 26TH ST

Alerts

Date Apr 27, 2023 at 12:50:48 AM EDT

Personnel Map Chat

Bill DeYoung General Superintendent

Kalamazoo	County	Consolidated	Dispate
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1:50 ┥

Kalamazoo County Consolidated Dispatch - RCKC (11)

load Commission/MDOT Notify 485 N 26TH ST	12:50 AM 4/27	>
raffic Hazard 485 N 26TH ST	10:53 PM 4/26	>
Ink Accident 900 I-94 EBD	5:19 PM 4/25	>
'raffic Hazard SPRINKLE RD & GULL RD	7:35 AM 4/24	>
WI/OUID IANDIGO AVE & S 23RD ST	3:20 AM 4/22	>
'I - Entrapment 42ND ST & E B AVE	7:47 AM 4/19	>

Alerts come from Kalamazoo County Consolidated Dispatch (Dispatch) and are pushed to RCKC via "Active Alert" app.

Alerts not yet reviewed are displayed with an 0 icon. Once reviewed the icon disappears.

Alerts are time stamped along with the location of the call.

1:50 🗲	.111 🗢 495
Alerts	
Kalamazoo County Consolidated Dispatch	
Kalamazoo County Consolidated Dispatch - RCKC (11)	
Road Commission/MDOT Notify	12:50 AM
1485 N 26TH ST	4/27 >
Traffic Hazard 1485 N 26TH ST	10:53 PM 4/26
Unk Accident	5:19 PM
7900 I-94 EBD	4/25
Traffic Hazard	7:35 AM
N SPRINKLE RD & GULL RD	4/24
OWI/OUID	3:20 AM
MANDIGO AVE & S 23RD ST	4/22
PI – Entrapment	7:47 AM
N 42ND ST & E B AVE	4/19
Traffic Hazard	2:45 PM
N 2ND ST & W G AVE	4/16
Traffic Hazard	10:57 AM
3920 S SPRINKLE RD	4/16
Traffic Hazard	1:20 AM
6956 E AB AVE	4/16
Assist Fire Dept	12:24 AM
6956 E AB AVE	4/16
PI - Confirmed Injuries	5:10 PM 4/13
Alerts Personnel Map Chat	کې Settings

When an emergency is pushed from Dispatch to RCKC, all devices will give an audible tone.

Night shift Team Leaders monitor and respond to these calls. The Team Leaders will use the appropriate tabs to assign an RMO to a call.

Dispatch utilizes Active Alert to submit roads with icy conditions, Fire Department Assist calls, Signs, etc.

1:50 🕇	
Alerts	ľ
Kalamazoo County Consolidated Dispatch	
Kalamazoo County Consolidated Dispatch - RCKC (11)	
Road Commission/MDOT Notify 1485 N 26TH ST	12:50 AM 4/27
Traffic Hazard 1485 N 26TH ST	10:53 PM 4/26 >
Unk Accident 7900 I-94 EBD	5:19 PM 4/25
Traffic Hazard N SPRINKLE RD & GULL RD	7:35 AM 4/24
OWI/OUID MANDIGO AVE & S 23RD ST	3:20 AM 4/22
PI - Entrapment N 42ND ST & E B AVE	7:47 AM 4/19
Traffic Hazard N 2ND ST & W G AVE	2:45 PM 4/16
Traffic Hazard 3920 S SPRINKLE RD	10:57 AM 4/16
Traffic Hazard	1:20 AM 4/16
Assist Fire Dept	12:24 AM 4/16
PI - Confirmed Injuries	5:10 PM 4/13
Alerts Personnel Map Chat	کی Settings
6	

Selecting a call shows the details

- What type of call – "Traffic Hazard"
- Location "6596 E AB Ave

Scrolling down you can see the report description.

 "Per Consumers, Large maple across the roadway. Will have wires tended for safe removal."

3:15						
Alerts	Traffic	Hazard	Edit			
Supt Resp	Supt	Close	TL Resp			
Assigned	RM0 Onsite	RM0 Pend	RMO Compl			
Details						
Response 10	total		>			
Log			>			
Call Tr	affic Hazard					
Location 6956 E AB AVE						
Date Ap	Date Apr 16, 2023 at 1:20:14 AM EDT					
Active911 # 39	Active911 # 390880006					
GPS 42	GPS 42.412144, -85.495132					
PER CONSUMERS LARGE MAPLE ACROSS THE ROADWAY WILL HAVE WIRES TENDED FOR SAFE REMOVAL Richland Twp 6 N 28TH ST N 29TH ST						
			ې مې			
Alerts			Settings			

Utilizing the tabs that have been pre-determined by RCKC, the Superintendent on call will select:

• "Supt Resp"

Indicating to others that the call has been acknowledged. Once the Superintendent has RMO responding to said call they will select:

"Assigned"

Indicating to the RCKC Team the call has a response in process.

6:18					
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Once the RMOs are onsite for the call they will select:

• "RMO Onsite"

Indicating to the Superintendent they are in process of clearing the call.

If multiple calls are reported and a tree has wires in it the RMO would select:

"RMO Pend"

Indicating to the RCKC Team the call was reviewed but is not able to be completed at this time.

If the tree was able to be addressed(the RMO would select:

• "RMO Compl"

Indicating to the Superintendent the work is complete and the road is open for safe travel.

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Alerts	Traffic Haz	ard Edit	
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6:18			•••1 🗢 10
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7/29/23			
7:05:53 AM	RECEIVED		
7:05:53 AM	PROCES		
7:05:57 AM	SENT		
7:06:04 AM	watch	Rusty McClain	
7:06:14 AM	Supt Resp	Rusty McClain	
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7:09:34 AM	watch	Joseph Welborn	
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7:53:36 AM	RMO Co	James Brown	
9:07:40 AM	Supt Clo	Rusty McClain	

AM	Supt Clo	Ru

8/1/23 11:33:36 AM watch

Tara Hendricks

sty McClain

Once the RMO have selected "RMO Compl" the Superintendent knows the road is open for travel and will select:

• "Supt Close"

All Active Alert calls are monitored and logged into Precision as an open Service Request with the date, time, location, etc. This is to track any additional follow-up beyond the emergency.

When the Active Alert call is *"Supt Close"* by a Superintendent, the Service Request will also be closed in Precision.

< Traffic Hazard Log					
7/29/23					
7:05:53 AM	RECEIVED				
7:05:53 AM	PROCES				
7:05:57 AM	SENT				
7:06:04 AM	watch	Rusty McClain			
7:06:14 AM	Supt Resp	Rusty McClain			
7:06:14 AM	Assigned	Rusty McClain			
7:09:34 AM	watch	Joseph Welborn			
7:13:02 AM	watch	Bill Oxx			
7:17:16 AM	watch	James Brown			
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7:36:46 AM	watch	Will Engel			
7:44:49 AM	watch	Joanna Johnson			
7:45:27 AM	watch	Bill DeYoung			
7:48:28 AM	RMO Co	Joseph Welborn			
7:53:36 AM	RMO Co	James Brown			
9:07:40 AM	Supt Clo	Rusty McClain			
9:07:41 AM	Supt Clo	Rusty McClain			

8/1/23

Alerts

6:18

11:33:36 AM watch

Personnel

Tara Hendricks

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Ċ	Active Alert has made calls from Dispatch more streamlined, efficient and timely. GPS locations assist in determining locations both during normal business hours and into the evening	Alerts	
	determining locations both doring formal bosiness hoors and into the evening.	Kalamazoo County Consolidated Dispatch	
		Kalamazoo County Consolidated Dispatch - RCKC (11)	
	telephone call to the RCKC Superintendent on call.	Road Commission/MDOT Notify 1485 N 26TH ST	12:50 AM 4/27
		Traffic Hazard 1485 N 26TH ST	10:53 PM 4/26
	The reporting features and mapping of the system assist in sharing data on the number of issues in public service we respond to and timelines of response. This may also assist with legal claims.	Unk Accident 7900 I-94 EBD	5:19 PM 4/25
		Traffic Hazard N SPRINKLE RD & GULL RD	7:35 AM 4/24
B	Dispatch has also appreciated this partnership; Dispatch and the RCKC have a Memorandum of Understanding and they agreed to cover the cost of the program and ongoing maintenance of up to 40	OWI/OUID MANDIGO AVE & S 23RD ST	3:20 AM 4/22
	RCKC users.	PI – Entrapment N 42ND ST & E B AVE	7:47 AM 4/19
	"When we're assigning [fallen trees in the road] a lot of times it's in a storm situation	Traffic Hazard N 2ND ST & W G AVE	2:45 PM 4/16
	where we're getting inundated with calls, so the	Traffic Hazard 3920 S SPRINKLE RD	10:57 AM 4/16
	Iast thing [dispatch staff] needs to do is stop	Traffic Hazard 6956 E AB AVE	1:20 AM 4/16
	[Active911] allows them just to put a unit on	Assist Fire Dept 6956 E AB AVE	12:24 AM 4/16
	the actual call for service and then they don't	PI - Confirmed Injuries 370 E U AVE	5:10 PM 4/13
	have to do anything else with it after that, so they can continue taking calls instead of making		
	cuis, sula victoria Rose from Dispatch.	Alerts Personnel Map Chat	کې Settings

RCKC Team Porta

Employee Information

Forms

Safety

Resources

Training

Communications

Collapse All | Expand All | Sign Off

Bill DeYoung General Superintendent

= Forms

- 2023 Form W-4.pdf
- Michigan W-4
- RCKC Connect Internal Contact Form.pdf
- AUTHORIZATION FOR TIME OFF-CBA-03.20.23.pdf
- <u>Request for Equipment Evaluation-Fillable_1.pdf</u>
- Apprentice Hour Template Fillable.pdf
- Truck Detailing Checklist.pdf
- Property Damage Accident and Work Related Injury Report-06.20.pdf

Safety

Manuals

- RCKC Winter Operations Field Training Manual.pdf
- 2016 Safety Manual pdf

Safety Data Sheets

Other

- 2023 Safety Committee Meeting Schedule-2.pdf
- Safety Committee Bylaws Revised 05.26.2023.pdf
- 06.15.2023 Safety Committee Minutes.pdf
- 06.01.2023 Safety Committee Minutes.pdf
- 05.05.2022 Safety Committee Minutes.pdf
- 05.19.2022 Safety Committe Minutes.pdf
- 06.02.2022 Safety Committe Minutes.pdf
- 07.07.2022 Safety Committee Minutes.pdf
- 08.04.2022 Safety Committee Minutes.pdf
- 09.15.2022 Safety Committee Minutes.pdf
- 09.22..2022 Safety Committee Minutes.pdf
- 10.05.2022 Safety Committee Minutes.pdf
- 10-20-2022 Safety Committee Minutes.pdf
- 12.15.2022 Safety Committee Minutes.pdf
- 01.19.2023 Safety Committee Minutes.pdf

Forms

Safety

Resources

Human Resources

Position Descriptions

- Job Classification 1A-Mechanic.pdf
- Job Classification 1 and 1B.pdf
- Job Classification 2.pdf
- Job Classification 3.pdf
- Job Classification 3B.pdf
- MMTRoadway Technician Apprentice.pdf
- Mechanic Apprenticeship.pdf
- Team Leader.pdf
- Seasonal Job Classification.pdf
- RCKC Project Superintendent March 2023.pdf
- RCKC-Seasonal Traffic Regulator Associate-2023.pdf

Other Human Resources Information

- Employee Phone Listing 6-15-23.pdf
- 2023 EMPLOYEE BENEFIT GUIDE.pdf
- Consolidated EOB Flyer.pdf
- 2023 Health-Dental Open Enrollment Packet.pdf
- Jan 2023 Employee Benefits Overview.pdf
- RCKC Employee Referral Form.pdf

Policies and Procedures

- <u>Financial Code Book</u>
- Policy Manual 2-14-2023.pdf

Forms

■ Safety

Resources

Training

Training Manuals and Reference Information

- <u>Road Maintenance Operator Training Manual-2022.pdf</u>
 <u>RCKC Winter Operations Field Training Manual.pdf</u>
 <u>2020-2021 Winter Maintenance Training.pdf</u>
 <u>Mechanic-Welding Training Program.pdf</u>

Equipment Manuals

■ Job Classification 1A

Job Classification 1B

Job Classification 1

Motor Grader

Hydraulic Excavator

Tar Distributor (3,000 gallons or more)

Chip Spreader

Liquid Deicer (1,500 Gallons or more)

■ Job Classification 2

■ Job Classification 3

Seasonal Classification

Roadway Technician/Apprentice

Apprentice

Forms

Safety

Resources

Training

Communications

- Radio Call List 08.07.23.pdf
- Communications Report 2023 Second Quarter.pdf
- Equip track report summary- PE-07.26.23.pdf
- <u>6 2023 MTF.pdf</u>
- Thank You for Week of 7-17-2023.pdf
- 06-2023 MEMO and FINANCIALS pdf
- RCKC Sick Leave Notice.pdf
- 7_Helpnet July Tips WPW _1.pdf
- Bonus Webinar July 2023.pdf
- July Webinar Flyer 2023.pdf
- <u>6 2023 FUEL DATA.pdf</u>
- Seniority Listing-07.12.23.pdf
- Service Request Tracking 2nd Quarter.pdf
- MCRCSIP New Mobile Phone Restricitions-06.30.23.pdf
- Memo re Mobile Phone Restrictions 06-08-23.pdf
- New Rule Using -115Hand-held Cell Phones.pdf
- 2023 Spring Summer Newsletter.pdf
- RCKC Organizational Performance Measures 2023 Approved 11-22-22.pdf
- 2020 I- Speak Card Language Identification Card.pdf
- RCKC Employee Referral Program.pdf
- RCKC Project Engineer January 2023.pdf
- Road Maintenance Superintendent February 2023.pdf
- <u>RCKC-Seasonal Traffic Regulator Associate-2023.pdf</u>
- RCKC Road Maintenance Operator-Job Classification 3.pdf
- RCKC Road Maintenance Operator JC 3B.pdf
- <u>RCKC Roadway Technician Apprentice.pdf</u>

Bill DeYoung General Superintendent Will Engel Road Maintenance Superintendent Rusty McClain Assistant General Superintendent

Operational Technology

October 4, 2023

ROAD COMMISSION OF KALAMAZOO COUNTY

EST. 1909 RCKC

Keep up to date with RCKC construction

Helpful Tips

- Only enter the information of your *preferred* contact method. Alerts may go out early in the morning, so a text message or email may be your preference to receive road updates.
- For text message, make sure to enter your phone number specifically in the text message field.

CONNECT TO ROAD COMMISSION OF KALAMAZOO COUNTY ALERTS

RCKC CONNECT

RCKC ALERTS SIGN UP NOW

HAVE YOU SIGNED UP?

Receive Message Alerts for:

- Road Construction
- Road Closures/Detours
- General Public News

To Sign Up Visit: www.kalamazoocountyroads.com