

# Calhoun County Road Department



Contractor Patching Program

Presentation By: Kori Albrecht



# History

Started this program in 2015

Initially had 4 vendors

14 two person crews

Still contracting this service out today

# Initial Problems

Many complaints from residents

Not enough manpower

Significant volume of service requests

High number of insurance claims



## Types of Vendors

Landscape Contractor

Driveway Contractor

Asphalt Maintenance

Excavation Contractor

# Evolution of Contractor Patching Program

- 2015: Contractor Monitor, County Oversight, Pickup Material At Plant
- 2017: Crew Leader Monitor, Material Pickup At Plant
- 2020: Crew Leader Monitor, Material Pickup At Garages
- 2023: Supervisor Monitor, Material Pickup at Field Locations



# What Made the Difference??

- Morning Check In
- Vehicle Safety Checks
- Hauling 50 Ton Loads
- Field Loading
- Simultaneous Patching
- Dedicated Supervisor Oversight
- All Potholes Patched in Timely Fashion

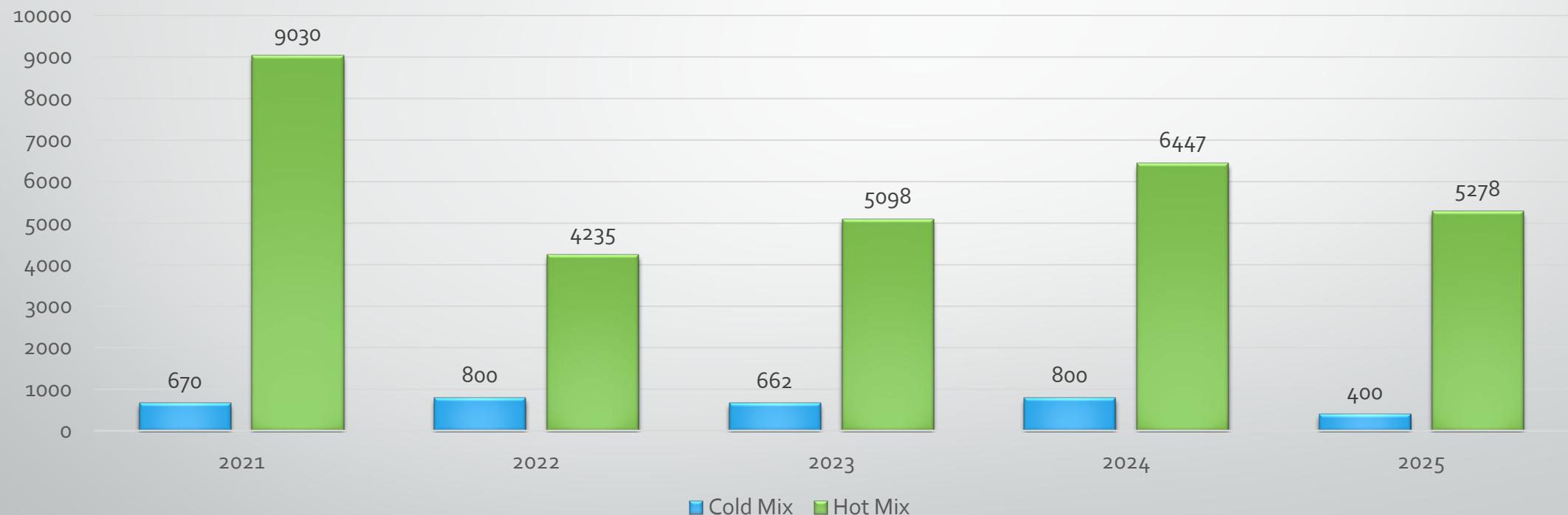


# How Long Does it Take?

- When contractor patching program first started, it took 150-160 Days
  - Key Challenges
  - Drive Time
  - Crew Numbers
  - Not Enough Oversight
- Currently takes 70-75 days fill all holes
  - Wins
    - Residents Happy
    - Insurance Claims Down
    - All Potholes filled Before 4<sup>th</sup> of July

# Patching Quantity

## Cold Mix Vs. Hot Mix



# Continuous Improvement

- Field Loading Operations – Improve Efficiency, Reduce Waste
- GPS Tracking of Contractors



“

*I say 'try'; if we never try, we shall never succeed.*

*Abraham Lincoln, 1862*

”

Questions: Call Kori at (269) 781-0039